



Immediate Release

**Ngong Ping 360 will resume its Friday-Sunday cable car services
from 15 to 29 March
with shortened opening hours and the cabin carrying capacity reduced by half
in the first phase of reopening**

(Hong Kong, 13 March 2020) Ngong Ping 360 announces that its cable car services will resume from Friday to Sunday between 15 and 29 March. The opening hours will be shortened to between 10am and 4pm, while the indoor attractions of Ngong Ping Village will be temporarily closed.

The cable car services have been suspended since 27 January to safeguard the health and safety of our staff and guests. During the suspension period, the company has worked hard to ensure that the cable car cabins and related facilities were thoroughly disinfected. We have also provided protective gear for our frontline staff and formulated relevant preventive measures. As these conditions are now fully implemented, we will resume Friday to Sunday cable car services from 15 to 29 March.

In the first phase of reopening, only family and friends within the same group will be allowed to get in the same cabin. We recommend that there are only four to six passengers per cabin, which is half of the normal carrying capacity, as this will ensure sufficient space inside the cabin. To ensure all of our guests enjoy a safe, clean and comfortable cable car journey, every cabin will be cleaned using 1:99 bleach immediately after guests disembark. Guests can reserve cable car tickets via Ngong Ping 360's website, on a first-come-first-served basis, and no tickets will be sold on the spot. Tickets or vouchers pre-purchased through Ngong Ping 360's contract travel agencies or other sales channels will not be valid for use until after March.

The following measures have been and will be implemented to ensure a safe and comfortable journey and working environment for our guests and staff:

- **Thorough cleaning and disinfection** – All cable car cabins, Tung Chung and Ngong Ping Cable Car Terminals, Ngong Ping Village and all offices have been thoroughly cleaned and disinfected, and a medical-grade photocatalyst has been used for sterilization. The frequency of daily cleaning operations will also increase.

- **Four to six passengers recommended per cabin** – To ensure sufficient space inside the cabins, we recommend that only four to six guests occupy each cabin, and these guests must be visiting Ngong Ping 360 together as a group. The cabin's windows will allow plenty of fresh air to circulate inside the cabin.
- **Shorten the opening hours** – The opening hours will be 10am to 4pm only, which will provide more time for thorough cleaning and disinfection each day.
- **Adjust the cable car speed** – To provide more time for cleaning each cabin using 1:99 bleach immediately after guests disembark, we will adjust the cable car speed accordingly.
- **Monitor guests' body temperatures** – We will measure the body temperature of each guest. Only those with a normal temperature will be permitted to board the cable car. We will also encourage those showing signs of fever to seek further medical attention and we will assist them by changing the valid dates of their cable car tickets.
- **Widen the queuing space** – The spaces between the queues at Tung Chung and Ngong Ping platforms will be increased to maintain air circulation.
- **Install disinfection facilities** – Alcohol-based hand sanitisers and disinfected mats will be available at Tung Chung Ticketing counter and various locations in Ngong Ping Village. Air purifiers will be installed in all self-operated souvenir shops.

Ngong Ping 360 will announce the cable car operational arrangements for April in due course. As only a limited service can be currently provided, the *Thankful Month* activity arrangements will be announced after the epidemic has stabilised.