

Immediate Release

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Ngong Ping 360 to Tighten Enforcement Against Street Ticket Touting starting 29 May 2026

Guests holding tickets purchased from unauthorized channels will not be permitted to board

(Hong Kong, 28 May 2026) Ngong Ping 360 announces that in response to ongoing street touting of cable car tickets, enhanced enforcement measures will be implemented starting tomorrow (29 May). Guests holding tickets purchased from unauthorized channels will not be permitted to board the cable car.

Ngong Ping 360 reminds the public and visitors to Hong Kong to take note of the following measures:

- Large signage and posters will be placed at MTR Tung Chung Station and along the route to the cable car ticketing office, clearly reminding guests not to purchase tickets from street touts or unauthorized individuals. Guests holding cable car tickets bought from unauthorized channels will not be allowed to board.
- Additional staff will be deployed on-site to strengthen reminders and guide guests to the official ticketing office on the first floor.
- Pop-up notice will be added to the official Ngong Ping 360 website to remind guests not to purchase tickets from unauthorized channels.
- Ngong Ping 360 has issued notices to all authorized online sales platforms and partner travel agencies, requiring them prominently display a clause on their sales pages stating that resale of cable car tickets is not allowed.

Over a period of time, certain individuals have been wearing attires similar to that of our staff in attempt to mislead the public, while engaging in unauthorized street touting of cable car tickets near Tung Chung Cable Car Terminal. We have received numerous complaints and requests for assistance from guests, some of whom reported that the tickets they purchased from relevant individuals had already been used, and they could not board the cable car system as a result.

Tickets currently sold on Ngong Ping 360's official website and authorized sales channels are clearly marked as not allowed to be resold. Ngong Ping 360 will strictly

enforce relevant terms, and guests holding tickets purchased from unauthorized channels will not be allowed to board.

Ngong Ping 360 will continue to work with relevant government departments to report and combat unauthorized resale activities. We once again urge the public and visitors to purchase tickets only through the official website (<http://www.np360.com.hk>), the Tung Chung or Ngong Ping Cable Car Terminal ticketing offices, and authorized online platforms and agents, to avoid any loss.

For enquiries, please call the Ngong Ping 360 hotline at 3666 0606 or visit the Ngong Ping 360 website.

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About Ngong Ping 360

As a major tourist attraction located on Lantau Island in Hong Kong, Ngong Ping 360 offers guests an exciting and unique natural and cultural experience. The Ngong Ping Cable Car stretches 5.7 km from Tung Chung to Ngong Ping and is the longest bicable cable car system in Asia. It offers a visually spectacular 25-minute journey with panoramic views of the flora and fauna of North Lantau Country Park, Tung Chung Bay, the Hong Kong Zhuhai-Macao Bridge and Hong Kong International Airport.

In 2022, Ngong Ping 360 launched “Crystal+”, a new type of cabin developed in France and Italy. All sides and the bottom of the “Crystal+” cabin are made of fully transparent tempered glass, providing our guests with 80% visibility and an unobstructed 360° panoramic view of Lantau Island to create an extraordinary travel experience.