



Immediate Release  
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**Ngong Ping 360 Reports Ransomware Attack to Police  
Immediate Actions Taken to Block Further Attacks  
The Company Continues to Assess Impact of Data Theft**

(Hong Kong, 27 February 2026) – Ngong Ping 360 detected its internal network system was not functioning normally on 26 February 2026 (Thursday). Subsequent investigation confirmed that certain data had been stolen and the company was subjected to a ransom demand. The company reported the incident to the police on the same day (26 February) and immediately informed the relevant government departments and the Office of the Privacy Commissioner for Personal Data. Immediate measures were taken to intercept further attacks. The company is currently assessing the stolen data, ongoing monitoring and control, and carrying out remediation efforts.

Preliminary assessment indicates that the affected personal data includes information of Ngong Ping 360 employees, and guests who have purchased annual pass, have participated in marketing activities and guests who are on the promotional information receive list, suppliers and Ngong Ping Village tenant information. It has been initially confirmed that the involved guest data consists of names and contact details (such as phone numbers or email addresses). Ngong Ping 360 has initiated to communicate with affected stakeholders.

Ngong Ping 360 deeply apologizes for any inconvenience caused to guests, employees, and relevant stakeholders by this incident. Ngong Ping 360 will fully cooperate with police investigation and make every effort to protect the rights and interests of guests, employees, and relevant stakeholders. A dedicated enquiry hotline has been set up; guests and relevant stakeholders seeking assistance may call 3666 0622.

The affected internal network system is completely separate from the cable car operation system, and the incident has no impact on cable car services or safety. Electronic payment services for cable car ticket sales and related merchandises are provided by other independent systems, so guest electronic payment data remains unaffected.

Cable car ticketing, boarding services, and other operations continue as normal, and guests may proceed with their journeys between Tung Chung and Ngong Ping as usual. Additional staff have been deployed on-site to maintain order, manage crowd flow, and provide assistance.

### **About Ngong Ping 360**

As a major tourist attraction located on Lantau Island in Hong Kong, Ngong Ping 360 offers guests an exciting and unique natural and cultural experience. The Ngong Ping Cable Car stretches 5.7 km from Tung Chung to Ngong Ping and is the longest bicable cable car system in Asia. It offers a visually spectacular 25-minute journey with panoramic views of the flora and fauna of North Lantau Country Park, Tung Chung Bay, the Hong Kong–Zhuhai–Macao Bridge, and Hong Kong International Airport.

In 2022, Ngong Ping 360 launched “Crystal+”, a new type of cabin developed in France and Italy. All sides and the bottom of the “Crystal+” cabin are made of fully transparent tempered glass, providing our guests with 80% visibility and an unobstructed 360° panoramic view of Lantau Island, to create an extraordinary travel experience.